

David Moore

✉ 1987dmoore@gmail.com ☎ 9167160719 📧 in/dmoore1987 🌐 dmoore.in

SUMMARY

Accomplished IT professional with a current role of Network Technical Associate at Panda Restaurant Group. Demonstrated expertise in monitoring and maintaining network infrastructure for over 2300 stores, ensuring 99% uptime and enhancing security and performance using Fortinet and Solarwinds. Successfully led network infrastructure upgrades, implemented VPN solutions, and ensured PCI DSS compliance.

SKILLS

Networking. Security.
OTA Software Deployment utilizing Automation and Scripting.
Linux smart-hub servers.
Cloud-based management systems.
Software and hardware troubleshooting.
SQL Validations

EXPERIENCE

Network Technical Associate

Panda Restaurant Group

January 2024 - Present, Rosemead, CA

- Monitored and maintained network infrastructure for 2300+ Stores across multiple brands, ensuring 99% uptime by resolving connectivity issues and performing hardware and software upgrades, utilizing Fortinet and Solarwinds.
- Managed network infrastructure upgrades that improved system reliability by incorporating Fortinet routers, firewalls, and switches to enhance security and performance using SD-WAN.
- Collaborated remotely with on-site vendors to implement internet services and install state-of-the-art network solutions at various stores.
- Implemented network security protocols and managed switch configurations, ensuring updated PCI DSS compliance and company security standards.
- Facilitated a comprehensive network project, utilizing Fortinet routers and switches over the project duration.
- Optimized network performance by implementing advanced monitoring tools to analyze complex network systems.

Deployment Analyst

Taco Bell HQ

June 2023 - January 2024, Irvine, CA

- Deployed OTA solutions converting POSs from Windows to Android on secure environments using automation and scripting, ensuring proper integration with existing systems with minimal errors.
- Coordinated with stores and technical teams to ensure compliance and successful delivery of desired functionality and features.
- Configured Network settings on devices, including Static IPs, Gateways, and Subnet masks.
- Utilized Putty to access Linux smart-hub servers and updated them to the correct software versions on VMs and containers required for the installation.
- Ensured no data was lost by confirming EOD and backup procedures were appropriately completed and were syncing to a cloud-based management system.
- Leveraged ticketing systems to keep track of more than 7000+ deployments to be passed to other departments once converted, resulting in improved change control and assurance of compatibility with existing systems.

.Net Software Developer

Thermal Shipping Solutions

January 2015 - September 2016, Novato, CA

- Developed LINQ queries connecting and sorting 5 different SQL databases.
- Designed and developed UI/UX using DevExpress, Increased website interaction by 50%.
- Connected external APIs to the current solution.
- Built logic to provide a better product flow and design, resulting in a 20% increase in revenue.

EDUCATION

Enrolled in a Bachelor of Science in Information Technology

Western Governors University • Millcreek, UT • 2026

CERTIFICATIONS

CompTIA A+

CompTIA • 2022
